



tūwharetoaSettlementTrust #HelwiKāinga

# Quarterly Report

He Iwi Kāinga - Dec 2024

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As Programme Manager of He Iwi Kāinga, I am thrilled to reflect on the fantastic work the team has achieved this quarter. Since our last update, we have welcomed a number of new faces to the team, each bringing a wealth of talent and dedication to their roles. All have undergone comprehensive training and are now fully integrated into the team, ready to make a meaningful impact. It is truly a privilege to work alongside such a committed group, and I'm excited about the energy and innovation they bring to our kaupapa. We've also seen continued engagement from whānau and the wider community, helping us strengthen our networks and build the trust we need to thrive.

Looking to the future, we are proud to share that He Iwi Kāinga has undergone a rebranding to better reflect our evolving mission. This transformation aligns with our ongoing efforts to raise our profile, expand our networks, and solidify our reputation as a trusted provider within the iwi and beyond. We are excited about the progress we've made and look forward to further growth in the New Year. As we approach the festive season, I want to wish everyone a restful and joyful time with loved ones. May you return refreshed and ready for another successful year ahead!



Kelley Samuels-Hema  
Programme Manager

## Quarter Highlights



### AGM

Our team had a strong presence at the AGM, where we showcased our programmes and engaged with whānau to gather valuable feedback. It was great to reconnect with everyone, share updates on our initiatives, and hear your insights, which will help guide our work moving forward. Your ongoing support and participation are key to shaping our future efforts as we continue to build healthier, more sustainable futures for whānau.



### Repairs

All repairs under the Te Puni Kōkiri contract have now been completed, with over 250 people directly benefiting from these improvements. The impact on whānau has been significant, enhancing health, well-being, and financial stability. From warmer, safer homes to improved living conditions, these repairs have made a tangible difference in the lives of many. We are proud to have had the opportunity to support our community and are grateful for the positive change this contract has brought to our whānau.





# Success Snapshot

This quarter we've supported:



10 whānau to achieve home lending preapproval



32 whānau to upskill through Te Pou Whirinaki



16 whānau with Cooking on a Budget



52 whānau with a Healthy Home report



43 whānau to get quotes for roof replacements



25 whānau to Sustain their tenancy



20 whānau with cleaning equipment and education



responded to over 200 enquiries by phone, email, and face to face



over 100 hours of training and upskilling our team



and engage with 139 new whānau through our programmes

# He Iwi Kāinga Rebranded

This quarter has seen...

As part of our ongoing commitment to better serve our whānau, we are excited to share that we have rebranded across all He Iwi Kāinga platforms. This rebrand was driven by valuable feedback from both our whānau and external providers, enabling us to refine and define our programmes in a way that more effectively supports the diverse needs of our iwi. Our aim is to navigate away from the perception that seeking help is a negative thing and to focus on celebrating the positive actions our whānau are already taking. We are proud to provide the wraparound services that empower and encourage them to continue their haerenga toward achieving their housing goals.

Our He Iwi Kāinga team works across several key programmes:

- [Kāinga Tau](#) – support for our whānau who are tenants in a Rental property.
- [Kāinga Manaaki](#) – wrap around services for our whānau in our He Iwi Kāinga whare
- [Sorted Kāinga Ora](#) – financial and housing goal workshops
- [Kāinga Rua](#) – support for those looking to develop the whenua with housing
- [Whāi Kāinga](#) – support for those wanting to purchase their first home
- [Whare Ora](#) – homeowners for our Tūwharetoa Homeowners
- [Whare Pai](#) - support for whānau to achieve repairs on their whare

These programmes are designed not only to help but also to offer more of a "hand up" than a "hand out," achieved through advice and advocacy. Education is key in this journey — the more our whānau know, the more they can achieve. Through providing the right knowledge, support, and resources, we aim to remove barriers and empower individuals to take control of their housing and financial futures. By fostering an environment that promotes positive action and growth, we ensure that whānau are not just surviving but thriving in their housing and life goals. Together, we are building a brighter future for our whānau, hapū and iwi, with strength, resilience, and self-determination at the heart of everything we do.





# Meet the Team



He Iwi Kāinga Team Left to Right: Gaye Stebbing, Taina Cooper, Anaru Anderson, Kelley Samuels-Hema, Casey Thompson, Charde Kahu, Rongomaitengangana Te Heuheu.

We are pleased to report that all vacancies have been successfully filled. We are excited to welcome Rongomaitengangana Te Heuheu, Taina Cooper, Anaru Anderson, and Charde Kahu as our new Senior Kāinga Coaches, and Ngapera Nicholls as our Office Manager (TST). Their diverse skills and experiences will undoubtedly enrich our work as we continue to grow and strengthen our services. At the same time, we bid farewell to Mel Henry, our Corporate Services Manager, who has contributed greatly during her time with us. We wish her all the best and thank her for her dedication.

As we move forward, we are reminded of the privilege of working for our iwi and the collective knowledge each team member brings. This knowledge empowers us to refine and expand our approaches, enhancing the well-being of our whānau and communities. Navigating the housing kaupapa is a complex challenge, and the work we do is crucial in addressing the growing demand for stable housing. With a shared vision and the insights of our growing team, we are confident in our ability to build a stronger foundation for future success.

We asked our team members to introduce themselves on social media and here is some of their responses.



Mel Henry



Ngapera Nicholls





Ko Gaye Stebbing tēnei, he uri nō Ngāti Ruingarangi, nō Ngāti Rauhoto, nō Ngāti Te Urunga anō hoki.

**What is the highlight of your mahi that you are most proud of?**

Being a part of the He Kāinga o Iwiheke project, it was so rewarding seeing the whānau move into the new housing.

Ko Casey Thompson tēnei, he uri nō Ngāti Te Maunga.

**What advice would you give someone starting a career?**

To mahi with people who want the same outcome! Who share the same morals and values. And mahi that aligns with your wairua. You want to be surrounded by people who are empowering, and uplifting



Ko Rongomaitengangana te Heuheu tēnei, uri nō Ngāti Tūwharetoa.

**What achievements are you most proud of?**

Being a father. Being elected as a trustee for Tūwharetoa Māori Trust Board (TMTB). Overcoming the trials and tribulations of life so far





Ko Taina Cooper tēnei, he uri nō Te Hikuwai me te Mataapuna o Tūwharetoa

**What achievements are you most proud of?**

My biggest achievements are my beautiful tamariki and returning home supported by my hapū to raise them as Ahi Kaa on their marae. It makes me super proud to see them grounded and connected to their whenua, wai and taiao and being central to learning and connecting to all our hapū across Te Maataapuna and Te Hikuwai o Tūwharetoa. Raising the next generation of resilient and proud uri of Ngāti Tūwharetoa.

Ko Anaru Anderson tēnei.

**What advice would you give to someone starting a career?**

Be yourself, do what you do best because you carry the mana of your Tipuna.

Don't be afraid to ask questions.

Aim high. Seek out the people who are best at their chosen career and follow their lead, observe how they do their mahi, learn from them. Copy what they do to succeed and then ask yourself; how can I do even better than the best?'



Ko Charde Kahu tēnei, he uri nō Ngāti Manunui.

**What is your favourite part of the job?**

Being immersed in our culture and the opportunities that arise. The more I learn, the more knowledge I have within my kete. I can then put this into practice to help support and guide our whānau. Being an advocate is what I'm most passionate about



“ Charde has a warm, inviting, bubbly personality. She is a listener and an actioner and has supported us through our housing "trials". Charde is a wonderful kaimahi to have come into our lives and we are grateful for her personality and this service she offers. The mental stress from thinking about how costs were going to be covered and then working up the confidence to ask for help and acknowledging that we needed support. There was no judgement from Charde whatsoever. We are so thankful!

”



Clients supported with MSD enquiries



Clients supported with landlord repairs



Clients supported within the Social Services

This quarter, Kāinga Tau has continued to evolve, building on the journey of our Sustaining Tenancies programme. Renting can be challenging, and we remain dedicated to empowering and supporting whānau in their homes through free advice, education, and advocacy, making tenancy issues easier to navigate.

As part of our rebranding, Kāinga Tau now takes a holistic approach to housing stability, addressing the practical, emotional, and social needs of tenants. This includes financial advice, community connections, and conflict resolution, while fostering positive tenant-landlord relationships. By focusing on the well-being of tenants, we reduce evictions, promote stability, and strengthen communities.

### Target Completion:

This quarter, we supported 35 whānau in resolving tenancy challenges and securing stable housing. We are excited to confirm an expansion of our work, allowing us to assist even more whānau in the months ahead. This progress reflects the impact of our mahi and our commitment to ensuring housing stability for our community.



## Highlights

### Property Inspections

This quarter, we wrapped up the final property building defect inspections for all 14 whare. Good news – only a few small issues were found, and everything has now been fixed! The homes are looking great and ready for our whānau to enjoy.

### Annual Check-ins

We also finished the annual check-ins for 13 of our whānau. Everyone is on track with their goals! We've worked together to set achievable tasks for each whānau to complete by February 2025. This will keep things moving smoothly and ensure our whānau continue to thrive.

### Bi-Monthly Hui ā Whānau

Our bi-monthly hui ā whānau took place at the Te Iwiheke communal space. These meetings help us stay connected, and we're excited to share that, moving forward, the whānau will take turns hosting and running the hui. This will help build leadership and keep everyone engaged!

It's been an awesome quarter of progress, connection, and celebration! We're pumped to keep this energy going into the new year, growing together, supporting each other, and making our whānau even stronger.



# Whāi Kāinga

## Home Ownership



Whāi Kāinga has been introduced to empower whānau on their journey toward homeownership by providing tailored guidance and support.

This programme is designed for whānau who aspire to secure a home of their own, whether through purchasing an existing property or buying through the consortium of Tūwharetoa Settlement Trust, Penny Homes, and Classic Builds. Our focus is on helping whānau understand the homeownership process, from budgeting and saving to navigating pre-approval and lending options.

This quarter marked an exciting milestone with our first information evening, where we successfully supported 10 whānau in achieving pre-approval for their homeownership journey. The evening provided valuable insights and practical advice, equipping attendees with the knowledge needed to take their next steps confidently.

With more information evenings planned, Whāi Kāinga is committed to reaching more whānau and helping them turn their dreams of homeownership into reality. Together, we are creating pathways to a brighter, more secure future for our whānau.







Our journey alongside whānau and whenua trustees continues to gather momentum as we work together to bring their papakāinga aspirations to life. This quarter, we rebranded our programme as Kāinga Rua, inspired by the wisdom of Tamamutu, who emphasized the importance of careful navigation, adaptability, and the value of having multiple pathways to success.

Under Kāinga Rua, we delivered our governance course, Te Pou Whirinaki, both in person and online for the first time. This milestone allowed us to reach uri living outside of Tūwharetoa who are eager to reconnect with their whenua and whānau. The online delivery received great feedback, highlighting the importance of accessibility and inclusivity in supporting our iwi's aspirations.

We also launched Kāinga Rua Seminars, structured into three components: Whenua, Whare, and Whānau. These wānanga bring together mātauranga experts to share their knowledge with our wider iwi, fostering collaboration and growth.

As we look ahead, we remain committed to empowering whānau and hapū, honoring our tikanga, and navigating thoughtfully toward a thriving future for all of Tūwharetoa.





## Assessments

The Whare Ora programme continues to make significant strides in addressing the need for warm, healthy homes for our iwi. To date, we have completed 173 assessments, with 29 active cases currently underway and 24 applications awaiting further information. This mahi is a testament to our dedication to improving the living conditions of our whānau.

This quarter, we welcomed Rongo Te Heuheu to the team as our new assessor. Rongo has completed PHP and HPA training, joining forces with Anaru Anderson, a Licensed Building Practitioner, and Sustainability Options to provide expert advice and guidance to our whānau. Their combined expertise ensures that each whare receives the care and attention it needs to become a healthier and safer living space.

*“Phil was amazing, very professional, knowledgeable, helpful and a ‘good bloke’.... been stressing and worrying about the leaky roof, cold house etc so to have an expert assess the home properly and give advice has taken a lot of weight off ”*



## Pakihi

This quarter, we expanded the Whare Ora programme to spotlight the skills and expertise of our own whānau within the housing industry. Recognizing the invaluable contributions of those who assisted with Whare Ora repairs, we shared a series of social media posts celebrating their mahi. Building on this momentum, we’ve launched a dedicated page for pākihi Māori to register their details. Through this platform, we vet businesses and use our networks to connect whānau with skilled professionals. This initiative not only supports whānau in accessing trusted services but also grows the capability and capacity of our own whānau businesses, fostering a thriving, self-sustaining community. We are proud to champion the expertise within our iwi, strengthening our collective future through collaboration and innovation.





# Titiro whakamua

Looking ahead

## What's next for He Iwi Kāinga?

Looking ahead to 2025, He Iwi Kainga will place a greater emphasis on education across all our programmes, offering more information evenings, workshops, and wānanga to ensure our whānau have access to the knowledge and skills they need. We are committed to providing consistent, clear information to our people, ensuring that they can make informed decisions and empower themselves to take control of their futures. Through these educational initiatives, we aim to foster a culture of self-sufficiency, where whānau are equipped with the tools to thrive.

Additionally, we will be expanding our digital presence with the help of summer interns, enabling us to develop more video and instructional content to support our whānau. This shift towards digital will allow us to reach even more people, especially those who are unable to attend in person

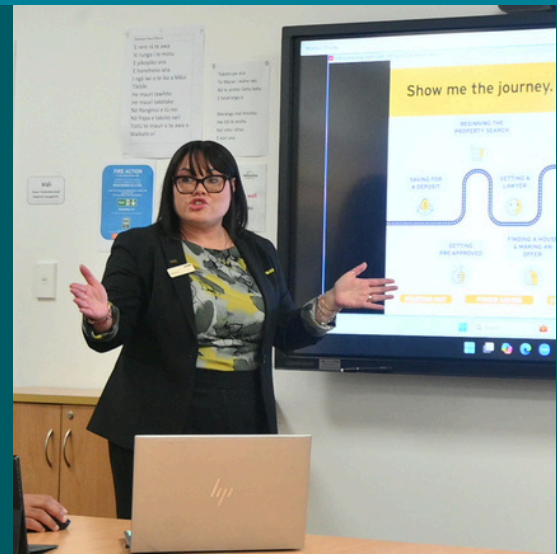
Jan 2025	Feb 2025	Mar 2025
<ul style="list-style-type: none"><li>• Whāi Kāinga Info Evening</li><li>• Te Pou Whirinaki</li></ul>	<ul style="list-style-type: none"><li>• Whāi Kāinga Info Evening</li><li>• Te Pou Whirinaki - Financial Essentials</li></ul>	<ul style="list-style-type: none"><li>• Whāi Kāinga Info Evening</li><li>• Whare Ora Workshops</li><li>• Kāinga Manaaki Classes</li></ul>













# Kōrero Mai

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