

# Quarterly Report

He Iwi Kāinga - Sept 2024

81 Horomātangi Street, Taupō PO Box 1845, Taupō 3351 0800 TUWHARETOA (889 427) heiwikainga@tst.maori.nz www.tst.maori.nz



## Kia ora koutou,



This quarter has been a period of significant growth and transition for our team. With our kaiārahi, Stacey, moving on to new opportunities, we are thrilled to welcome four new team members Rongo, Taina, Andrew (Anaru), and Charde. Each of them brings unique skills and experiences, and we are excited to see how their contributions will enhance our He Iwi Kāinga services and support our whānau.

One of the key highlights this quarter has been the successful completion of our repairs contract with Te Puni Kōkiri (TPK). Many of our Taupō and Tūrangi whānau have directly benefited from this mahi, experiencing immediate and tangible outcomes in their whare. The positive impact has been felt across our rohe, and we are proud of the difference this programme contines to make.

Claret Hara

Kelley Samuels-Hema Programme Manager

### Quarter Highlights



#### **Chimney Cleaning Services**

A number of our Whare Ora assessments showed a need for Chimney Cleaning Services, so we put out the call and both Dylan Hepi from Central Gutter Guys and Tū Henry from Henry Contracting responded. Applications were opened online before the winter set in and we had over 40 whānau apply to receive the services. We look forward to being able to offer these services again in the future.



#### Tūwharetoa Housing Collective

This quarter we hosted the Tūwharetoa Housing Collective which is made up of a number of organisations who all work within the housing kaupapa community. Sharing and knowing each others mahi ensures that collectively we can work to ensure no matter what door our whānau walk through we're able to assist and work together to achieve positive outcomes.

### Programme Overview

This quarter has seen...



#### **Sorted Kainga Ora**

Our Financial literacy classes were not offered this quarter as we continue to work with the individual whānau from the previous intake and their individual housing aspirations.

With the removal of the HomeStart Grant or First Home Grant - previously provided by the government to assist eligible first-home buyers, the workshops and guides provided by Te Ara Ahunga - the Retirement Commission are being rewritten and distributed to reflect the changes.



#### Papakāinga Development

As we continue to support our whānau and whenua trustees in realizing their aspirations for papakāinga, we are excited to welcome Taina Cooper to our team. Taina brings a wealth of knowledge. Her expertise will greatly enhance our ability to guide and support our whānau through the complexities of Papakāinga developments.

Recently, our team has had the opportunity to travel and learn more about papakāinga builds in Ngāti Kahungunu. This visit has offered us fresh perspectives and insights that will inform our ongoing projects.

Their off-site manufacturing option is a means to streamline the building process. This exploration is part of our commitment to finding innovative solutions that respect our tikanga while ensuring efficiency and sustainability in our builds.

### Whare Ora

A free Healthy Homes Assessment Report





#### **Assessments**

Whare Ora is our most sought-after programme, reflecting the need within our iwi for warm, healthy homes. Our partnership with Sustainability Options has seen a renewed focus in this space both our team and whānau have appreciated all the invaluable advice and guidance we've received from Phil Gregg of Sustainability Options.

Phil has been a beacon of knowledge, offering practical, sustainable solutions that align perfectly with the goals of Whare Ora. His expertise has empowered our whānau with the knowledge to make immediate improvements to their whare as well as maintaining and enhancing these over the long term.

Phil was amazing, very professional, knowledgeable, helpful and a 'good bloke'.... been stressing and worrying about the leaky roof, cold house etc so to have an expert assess the home properly and give advice has taken a lot of weight off

#### New Whare Ora Assessor

We are excited to introduce Rongo Te Heuheu, our new Whare Ora assessor, who has joined our team with a deep passion for whānau, kaupapa Māori, and fostering positive health outcomes. Rongo's commitment to these values aligns perfectly with the mission of Whare Ora, and we are confident that his contributions will greatly benefit our community.

Rongo is quickly gaining confidence as he takes to the road, visiting whānau in their whare and bringing his unique perspective and energy to the role. With his focus on holistic well-being and dedication to creating lasting, positive change, we are thrilled to have Rongo as a key part of our team. Keep an eye out—he might be visiting a whare near you soon!



### Whare Ora

#### A free Healthy Homes Assessment Report











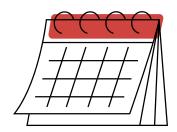
#### Workshops

Sustainability Options operates with a deep commitment to environmental stewardship and social responsibility. Their ethos is centered on creating sustainable, healthy living environments that are accessible to all, regardless of economic standing. This approach aligns closely with our own values, making our collaboration both impactful and harmonious.

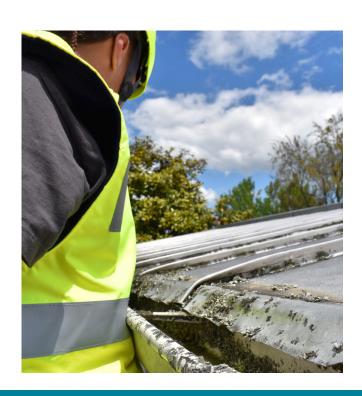
Together, we've been out on the road alongside Te Kapua Whakapipi, Tūramātia, and Fire and Emergency New Zealand delivering workshops and have been able to make meaningful strides in improving the quality of life for our whānau, ensuring that the benefits of Whare Ora extend far beyond the written report, fostering a deeper understanding of home repairs and maintenance. Engagement has been high, and feedback given shows these were well received.

#### Did you know.....

Ideally you need to check your roof and clean your gutters twice a year to ensure proper drainage away from your home and your homes foundation.



Your home can take up to one year to have the excess moisture dry out once repairs have been made.



# Whare Ora Repairs

Restoring the mana of our whare

















44

Years previous, I was sick for months most winters because of breezes getting through windows and doors. Now, our rooms feel comfortable and warm and I haven't been sick yet (knock on wood). Oh definitely feels like a fresh start. We've been discussing using our savings to upgrade the inside of our whare. Painting, flooring and replace the kitchen. This programme has been a life saver and game changer for whānau. Our whare feels comfortable and warmer now and when the fire is going, it doesn't take long to heat the house. I'm so thankful and appreciative. Nga mihi "

#### **Outcomes**

Thanks to generous funding from Te Puni Kōkiri we were contracted to assist in the repairs of 30 whare that had received Whare Ora assessments and meet their criteria. The work done in this space was to address the thermal envelope of the home and address health and safety elements such as electrical works and fire prevention safety.

Each whare engaged focused on the critical actions highlighted in their Whare Ora report. Collectively the repairs contract has seen.

# Whare Ora Repairs

Restoring the mana of our whare





30 new roofs thanks to Jamie and the team at RAWP. A new roof ensures homes are safe, dry, and healthy for whānau, but also provides significant financial relief, reducing the burden of costly repairs and ongoing maintenance.



34 homes with new double glazed aluminum windows and doors installed thanks to Tom and the team at Tūrangi Glass, these new windows help the whare to stay within the optimal temparature range of 18-22 degrees to support the positive health of a whānau.



35 homes where electrical works were completed.

This includes upgrades from the old asbestos switchboards to new electrical outlets, light batons, rangehoods, bathroom heaters and ventilation systems.



19 homes where local builders John Wall and Eddie Biddle addressed those more critical actions requiring a builders expertise.

Also included 127 smoke alarms installed by Fire and Emergency New Zealand, 14 homes where insulation was installed, 6 heat pumps where required, and over 1200 hours of mahi.



its finest. All the workers, different contractors were amazing!

# Kāinga Tau

**Sustaining Tenancies** 





Over the past quarter, we've been reflecting on the journey of our Sustaining Tenancies programme, acknowledging the invaluable feedback we've received. As a result, we are excited to share that we are in the midst of rebranding this programme to better align with our kaupapa and values. This evolution will allow us to address all tenancy-related issues, ensuring that we provide holistic support to our whānau.

As we navigate this transition, we also acknowledge the changes within our team. Stacey, who has been a valued member of our whānau, has left to pursue leadership opportunities with Pamu. We wish her all the best and are grateful for the contributions she made during her time with us.

In her place, we are delighted to welcome Charde Kahu, who joins us from Te Korowai Roopu Tautoko Inc., part of our Tūwharetoa Housing Collective. Charde brings a wealth of experience from her background in both Property Management and as a Whānau Navigator. Her deep understanding of both sides of tenancy issues makes her an asset to our team, and we look forward to the insights and passion she will bring to supporting our whānau.

As we continue this rebranding process, our focus remains on evolving our services to better meet the needs of our community. We are committed to ensuring that every whānau we support has access to the resources and guidance they need to maintain secure, healthy, and sustainable tenancies.

We look forward to sharing more updates with you as our programme continues to grow and adapt.



### Affordable Rentals

Ngā whānau o Te Iwiheke



#### **Tenancies**

This quarter, we focused on supporting the Te Iwiheke Whānau and building community.

We held financial workshops, budget meal sessions, and two Hui Ā Whānau. These activities aimed to provide practical economic skills and boost whānau involvement. The workshops and meals helped whānau learn and save, while the hui ā whānau strengthened community relationships and addressed concerns. We plan to continue these efforts and discover new ways to support and connect with our whānau of Te Iwiheke.

Additionally, all 14 whānau participated in the Te Iwiheke Mystery Bag Cooking Challenge during Sorted Money Month. Each bag contained random ingredients and a protein source, promoting creative and budget-friendly cooking.

#### **Highlights**

- Successfully helped to advocate with Taupō District Council for the installation of road bumps to help reduce the speed of passing vehicles.
- Working now to have streetlight installed in alleyway to provide greater security to those nearest.





### Titiro whakamua

Looking ahead

What's next for He lwi Kāinga?

As we look ahead to the next quarter, we are onboarding and training our new team members to ensure they are set up for success. Having more kaiārahi will mean we can deepen our impact and broaden our reach. We look forward to being able to service our Taumarunui whānau through our Whare Ora Assessments and our focus will be on several key areas:

- Expanding Outreach and Accessibility.
- Strengthening Collaboration.
- Introducing New Educational Workshops.
- Monitoring and Evaluation.

We're excited about our future and look forward to continuing this important mahi with our whānau and partners.

Sept 2024	Oct 2024	Nov 2024
Tūwharetoa Taiopenga presence to promote services.	Papakāinga Evenings to be held to promote services of HIK	Whare Ora Workshops restart
		Tūwharetoa Settlement
Te Pou Whirinaki Māori	Housing Summit	Trust AGM
Governance Course	Seminar	





























# Korero Mai

81 Horomātangi Street, Taupō PO Box 1845, Taupō 3351 0800 TUWHARETOA (889 427) heiwikainga@tst.maori.nz | www.tst.maori.nz

#### **FACEBOOK**





