



Quarterly Report

He Iwi Kāinga - June 2024

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OUR VISION

*Homes worthy of
Ngāti Tūwharetoa.*

*Homes for mana
and
whanaungatanga.*

*Communities where
our future
generations will
thrive.*

Kia ora e te whānau

This year has seen a lot of significant progress and growth for He Iwi Kāinga. Having recently stepped into the role of Programme Manager to lead our team while continuing my work delivering our Sorted Kāinga Ora, Papakāinga Development Support, and Whare Ora services. I am pleased to present this Quarterly progress report. This report highlights our achievements, ongoing projects, and future goals as we strive to support whānau Māori in their housing aspirations.

Over the past quarter, we have successfully navigated numerous challenges, thanks to the dedication of our team and the unwavering support of our partners and funders. Our focus remains on delivering impactful, culturally relevant services that empower our iwi, and this report outlines the significant strides we have made in this mission.

A recent social media post to showcase our appreciation to our funders has boosted our engagement significantly - and we are working to fill the gap in this space.

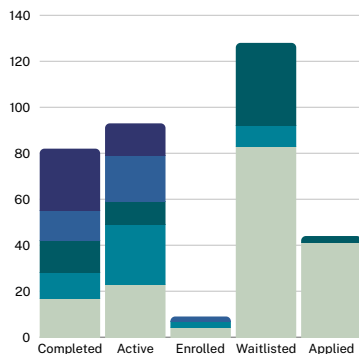
Thank you for your continued support and commitment to our vision. We look forward to further advancing our efforts to create better housing solutions for our whānau.



Kelley Samuels-Hema
Programme Manager
He Iwi Kāinga



Performance Highlights



Engagement

Our programme engagement numbers have risen as a result of our social media presence. The graph on the left shows the various stages of engagement for the year to date from our Salesforce platform.



Partners

As part of the Tūwharetoa Housing collective we have engaged in the collaboration space, and focused on the meaning of whānaungatanga. Through this approach we have been able to provide workshops and improved outcomes for our whānau and members.



Programmes & Services

As well as our initial five programmes, we have launched our Whare Ora Repairs Programme in 2024 funded by Te Puni Kōkiri to support 20 whare repairs. This has been shared widely and created more awareness of our services.

We have also implemented a Chimney Cleaning Service to help those most vulnerable as it was highlighted as an area of risk and safety in our Whare Ora assessments

Programme Overview

This quarter has seen...



Sorted Kainga Ora

Thanks to additional Te Puni Kōkiri, our second intake of Sorted Kāinga Ora for 2024 has been completed, whānau shared positive feedback about the financial literacy classes, and in partnership with ASB, our graduation evening featured the "Roadmap to Homeownership" presentation. Participants learnt essential topics such as:

- pathways to housing,
- saving smart,
- spending beliefs,
- debt reduction,
- budgeting,
- planning for the unexpected,
- setting financial goals,
- and creating actionable plans.

Papakāinga Development

Developing Papakāinga on Māori-owned whenua can be challenging, however it offers affordable, quality housing and ongoing revenue for generations, while fostering stronger whānau connections and cultural preservation. In our Tūwharetoa rohe, we define Papakāinga as a minimum of three whare and address obstacles such as planning restrictions, consents, and lack of infrastructure. This quarter, we received numerous individual inquiries about cabins, tiny homes, funding, and support navigating the Māori Land Court online portal, as well as requests for toolkits and resources to support whānau hui.

Home Ownership Pathways

Interest in our Home Ownership Pathways programme has been low, with only one whānau achieving preapproval and successfully purchasing a home. This has now lead to working through the Whare Ora programme.

We are focusing on providing more one-on-one support post-Sorted Kāinga Ora to assist whānau in navigating the complex home-buying process.

At He Iwi Kāinga, we believe homeownership should be achievable for all, and we are committed to helping whānau feel confident and prepared for this significant investment.

Admin

We have seen significant growth across all our programmes in He Iwi Kāinga, reflecting our commitment to the iwi's well-being and the implementation of our Housing Strategy. Alongside handling an increasing number of enquiries and engagements from our TST members.

Additionally, I am proud to oversee the personal and professional development of some of our staff through our Cadetship programme with Te Puni Kōkiri.

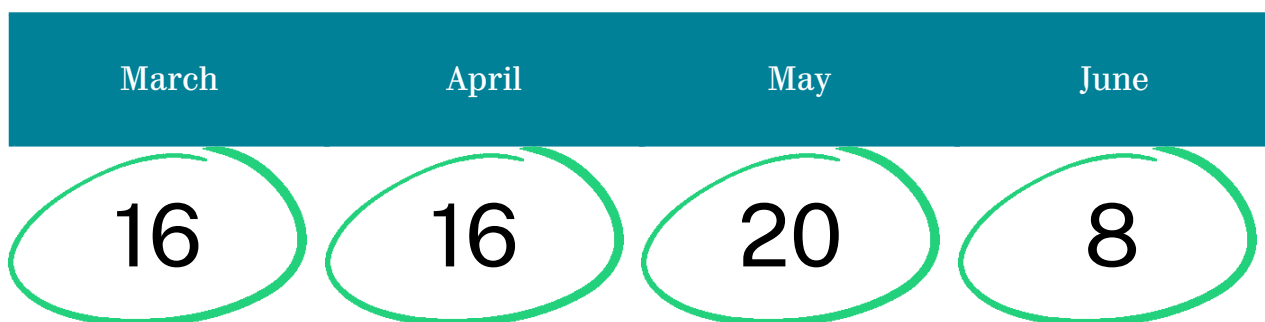


Whare Ora

A free Healthy Homes Assessment Report

Assessments

Our Whare Ora Assessor role has sat vacant since Aaron departed and is currently out to market. Having partnered with Sustainability Options to ensure the continuation of the service and assessments we have achieved:



Engagement

This is by far our most sought after programme and as a result does have a large waiting list.

157 Applications in Salesforce

495 website view to Whare Ora page this quarter

592 social media interactions on our most recent Whare Ora FaceBook post.

Workshops

Our Whare Ora workshops are designed to help our iwi achieve healthy, warm, and dry homes by offering free advice, tips, resources, and hands-on experience.

Over the past quarter, we've held workshops on topics like:

- Healthy home performance,
- Home maintenance,
- and Fire prevention,

providing valuable insights and practical skills to our participants.

These workshops have been well received and will continue into the next quarter.



Whare Ora Repairs

Restoring the mana of our whare



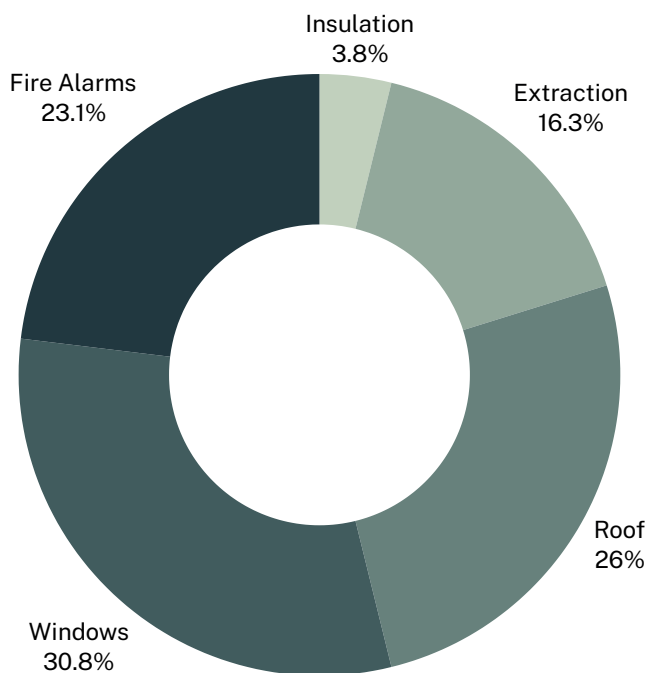
Te Puni Kōkiri
MINISTRY OF MĀORI DEVELOPMENT

Outcomes

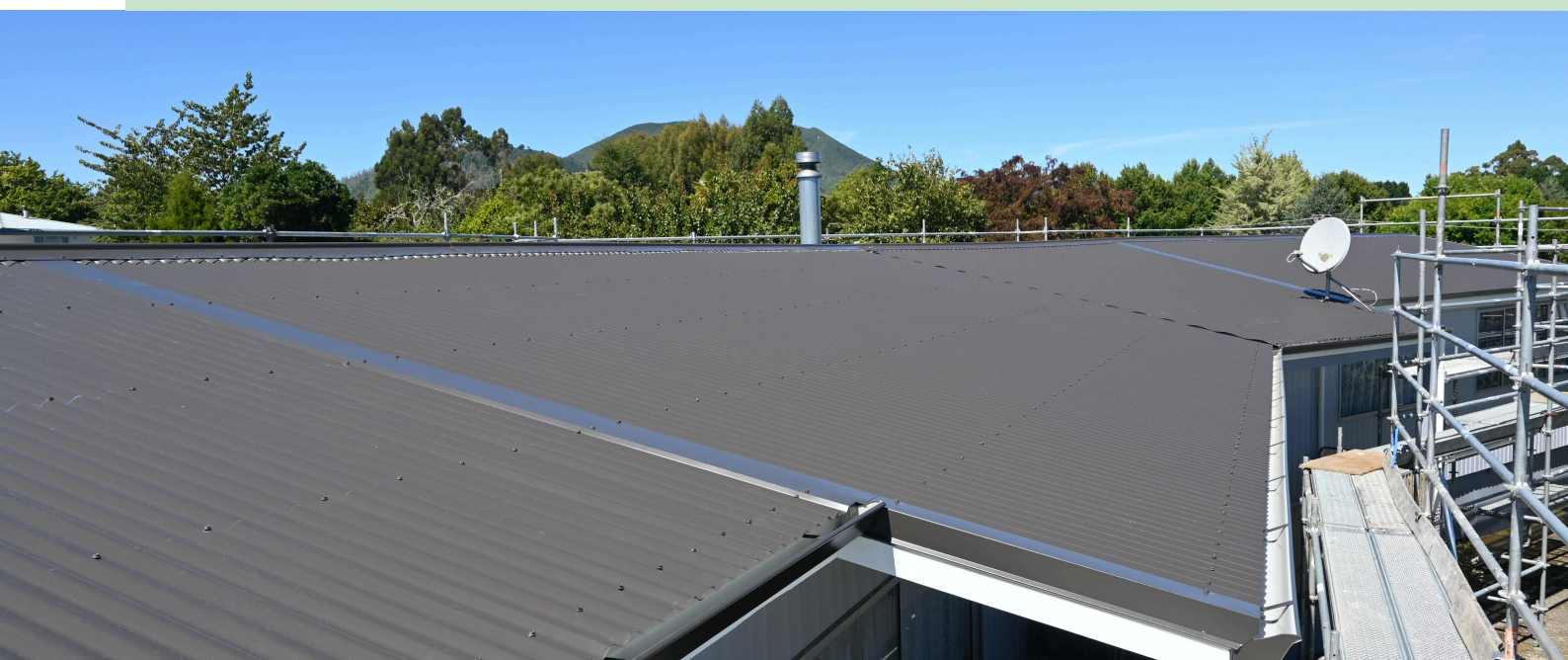
Our Whare Ora Repairs programme has been bustling with activity in our rohe, led by Rick Quinlan and involving multiple contractors.

This initiative has addressed numerous critical and important repairs identified in the Whare Ora reports.

We have partnered with several businesses, both Tūwharetoa-owned and operated, as well as others, focusing on improving the thermal envelope of homes to ensure our whare are dry, warm, well-ventilated, and safe.



“Our experience was whanaungatanga at its finest. All the workers, different contractors were amazing!”



Sustaining Tenancies

Hei noho haumarū mō te whānau

Amidst the housing crisis across Aotearoa, Ministry of Housing and Urban Development (MHUD) introduced this programme to provide essential support to tenants, helping to maintain their tenancies. Our kaiārahi, brings valuable experience in Property Management, which has been instrumental in addressing tenant challenges and bringing change.



Outcomes

- Supported over 30 whānau tenancy needs.
- Negotiated with a landlord to secure a new roof and double glazing for a tenant's home
- Assisted two whānau in finding suitable homes after facing issues in their current tenancies.
- Helped a tenant get a refund for overpaid rent and retrieved their bond.
- Prevented an eviction by ensuring the landlord followed proper legislative processes.
- Provided a supporting letter that helped a whānau win their Tenancy Tribunal hearing.
- Facilitated access to resources like pātaka kai, tamariki supplies, clothing, and garden maintenance for whānau.

Common themes seen are:

- Negotiating with landlords.
- Ensuring Healthy Homes compliance.
- Tenancy Tribunal applications.
- Education of tenant rights and obligations.
- Funding tenancy needs (excluding arrears and utility bills).
- Supporting changes in Kāinga Ora tenancies



“Working with whānau when they are experiencing mamae is challenging, as you often carry some of their burden with you. However, overcoming these challenges and achieving positive outcomes makes it all worthwhile. My mahi goal is not to let the funded contract guide me. Instead, it's to awahi as many whānau as possible, and by keeping that whakaro top of mind, we will reach all our goals — contractual, iwi, and personal.”

Stacey - Kaiarahi

Affordable Rentals

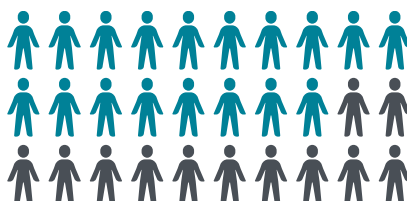
Ngā whānau o Te Iwiheke

Tenancies

It has been just over a year since our first five whānau moved into our whare, with another eight joining them in October. This quarter the last of our whare were occupied by the Bidde-Wall whānau as pictured below. We are committed to ensuring the health and well-being of our whānau throughout this journey by engaging with other services within our rohe and providing and supporting them with tools and resources. Our vision is to create a supportive and nurturing environment where every whānau can thrive and achieve their goals.

Tamariki

33

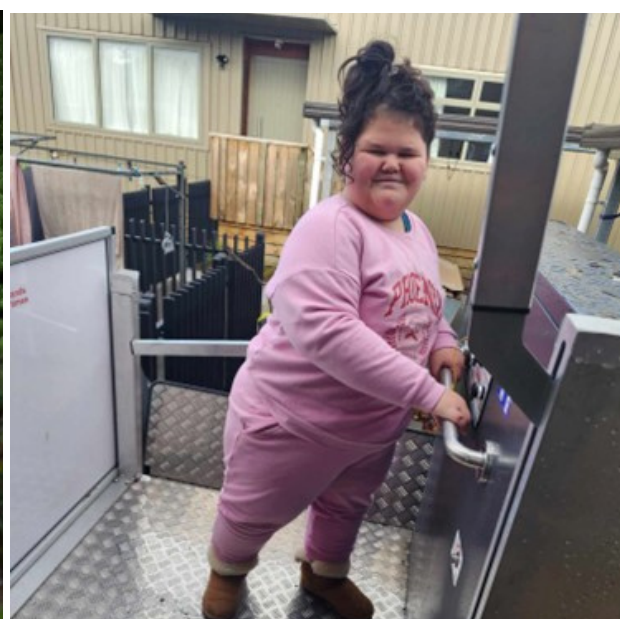


23

Pakeke

Highlights

- Our whānau completed Mātauranga Pūtea workshops.
- Among our residents, 7-year-old Akira Marshall's (pictured below) mobility has been greatly enhanced by the installation of a new lift, providing her with easy accessibility to her home and independence.
- Established Hui a Whānau meetings





Titiro whakamua

Looking ahead

This quarter we will be out on the road with our Tūwharetoa Settlement Trust Taiwhenua Trustees and their Taiwhenua Hui sharing our programmes with our wider hapū audiences.

We will also have planned:

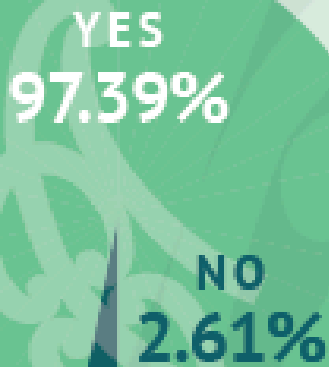
Jul 2024	Aug 2024	Sept 2024
Whare Ora Workshops <ul style="list-style-type: none">• Healthy Homes,• wooden Window Maintenance• and Secondary Glazing, Roof Maintenance.	Whare Ora workshop <ul style="list-style-type: none">• Heating and Fire Prevention & safety. Te Iwiheke Whānau a Hui	Taiopenga

HE IWI KĀINGA Housing Survey 2023

What our whānau are telling us



DO YOU WHAKAPAPA TO NGĀTI TŪWHARETOA? 1580 RESPONDENTS



60%
INCREASE

2021 > 2023

PLEASE SELECT ONE OR MORE ENTITIES THAT YOU ARE REGISTERED WITH 1329 RESPONDENTS

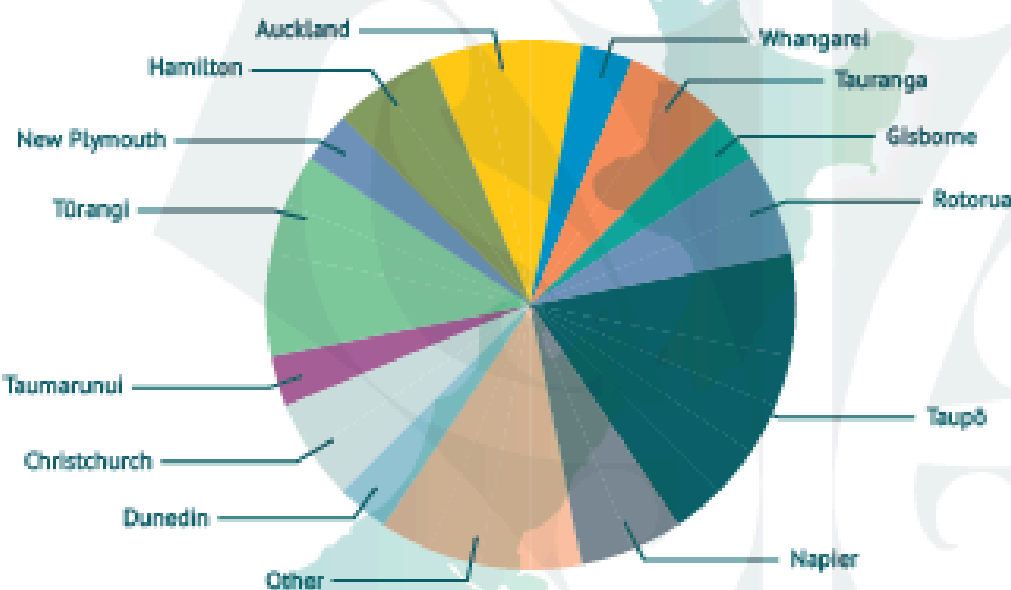
TŪWHARETOA
SETTLEMENT
TRUST
82.99%

TŪWHARETOA
MAORI TRUST
BOARD
82.99%

TŪWHARETOA
FISHERIES
44.26%

I AM NOT
REGISTERED / OTHER
17.1%

WHERE DO RESPONDENTS LIVE? 1580 RESPONDENTS



67.7%
of respondents
don't own their own
home.

543
respondents have
non-insulated
homes.

246
whānau are
living with 3-4
generations in their
home

WHAT TYPE OF HOMES DO WHĀNAU BELIEVE ARE MOST NEEDED.

1 Bedroom Homes
(Homes for couples, singles or kaumātua) 3%

2 Bedroom Homes
(Homes for small family or kaumātua) 7%

3 Bedroom Homes
(Homes for families) 16%

4 Bedroom Homes
(Homes for families) 24%

Intergenerational Living
(Homes that have space for families and
an area for grandparents to reside together) 50%

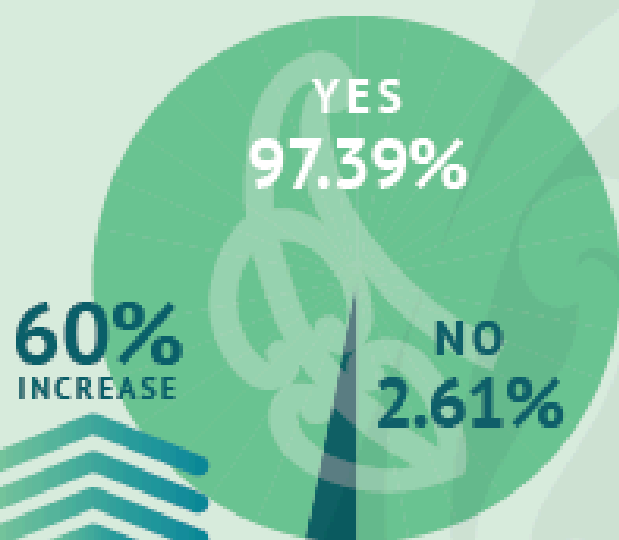
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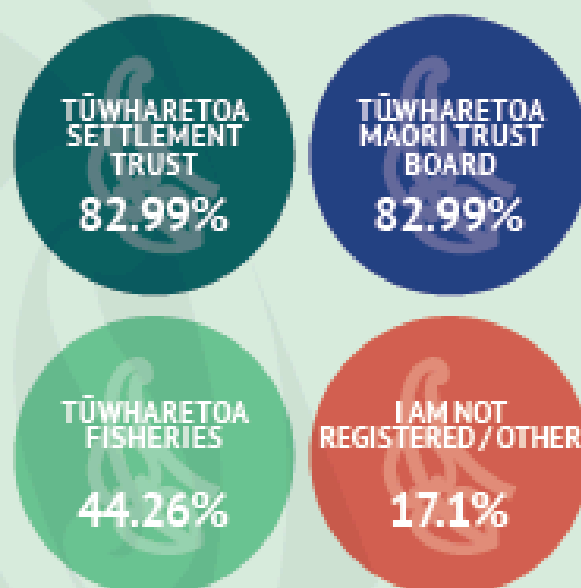


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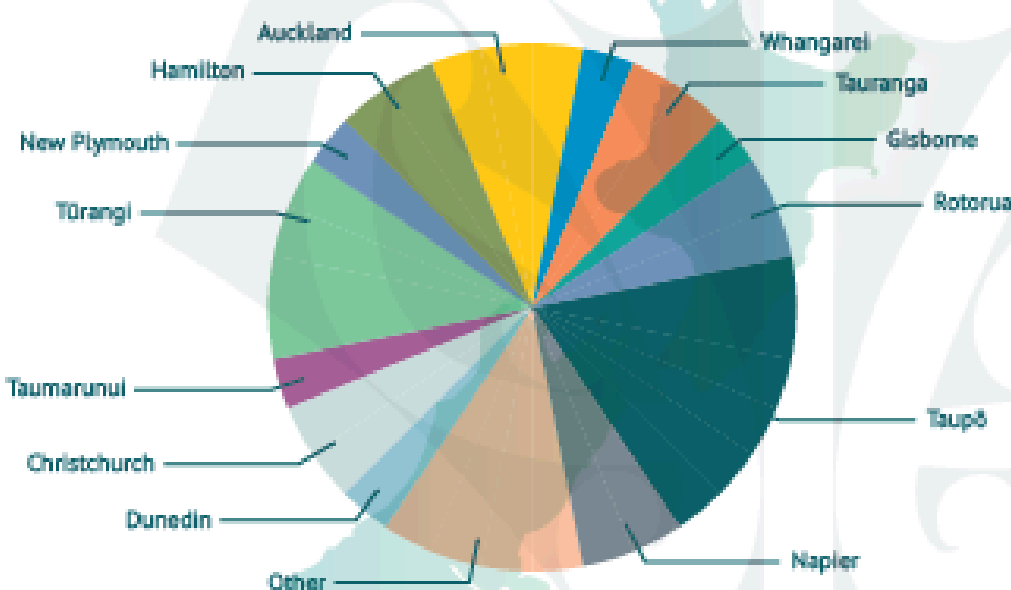
PLEASE SELECT ONE OR MORE ENTITIES THAT YOU ARE REGISTERED WITH

1229 RESPONDENTS



WHERE DO RESPONDENTS LIVE?

1580 RESPONDENTS



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Our Funders

Ngā mihi nui ki a koe



Kei te mihi mātou ki ngā Kaiwhakapūtea

Our thanks go out to our Funders

It is with their funding support that our team is able to deliver the services of He Iwi Kāinga, advocate for our iwi, and help bring our vision to life.

Nā koutou mātou i āwhina ki tutuki ai te kaupapa



Te Puni Kōkiri
MINISTRY OF MĀORI DEVELOPMENT



Te Tūāpapa Kura Kāinga
Ministry of Housing and Urban Development



KA URURANGI

Our Partners

Ngā mihi nui ki a koe



Me mihi ka tika ki ngā Pou Whirinaki - Our thanks also go out to our Partners

It is with the support of these other organisations and businesses that we have been able to deliver our workshops, wānanga, and repairs to our iwi members. Thank you all for the continued collaboration and support. Mā tō rourou, mā tō mātou nei rourou ka ora ai te iwi.



Supporting our commitment to Māori as tangata whenua.

Te Kooti Whenua Māori



Our Team

Ā MĀTOU KAIMAHI



Sean Te Heuheu
MAATAAPUNA
GENERAL MANAGER



Melanie Henry
NGĀTI RUINGARANGI
CORPORATE SERVICES
MANAGER



Greg Stebbing
NGĀTI RUINGARANGI, NGĀTI
RAUHOTO, NGĀTI TE URUNGA
COMMERCIAL ADVISOR



Lisle McErlane
LEGAL ADVISOR



Kelley Samuels-Hema
NGĀTI RAUHOTO, NGĀTI
TE URUNGA
PROGRAMME MANAGER



Casey Thompson
NGĀTI PAREKAAWA, NGĀTI TE
MAUNGA
SENIOR KĀINGA COACH -
TENANCY & RENTALS



Stacey Hansard
NGĀTI TE MAUNGA
SENIOR KĀINGA COACH -
SUSTAINING TENANCIES



Gaye Stebbing
NGĀTI RUINGARANGI, NGĀTI
RAUHOTO, NGĀTI TE URUNGA
PROGRAMME ADMINISTRATOR



We also acknowledge the support received during the quarter from our Tūwharetoa Māori Trust Board Shared Services Team and the BFA team (Jeremy King, Wendy Coleman, Renae Kenneth, and Katherine White).

Kōrero Mai

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FACEBOOK

